

**CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE**  
**Monday 16<sup>th</sup> January 2017 at 1000 hours in the Council Chamber,**  
**The Arc, Clowne**

Item No.		Page No.(s)
	<b><u>PART A – FORMAL</u></b> <b><u>PART 1 OPEN ITEMS</u></b>	
1.	<b><u>Apologies for Absence</u></b>	
2.	<b><u>Urgent Items of Business</u></b>  To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972	
3.	<b><u>Declarations of Interest</u></b>  Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:  a) any business on the agenda b) any urgent additional items to be considered c) any matters arising out of those items and if appropriate, withdraw from the meeting at the relevant time.	
4.	Minutes of a meeting held on 12 <sup>th</sup> December 2016.	3 to 5
5.	List of Key Decisions & Items to be Considered in Private. <i>(Members should contact the officer whose name appears on the List of Key Decisions for any further information).</i>	6 to 12
6.	Work Plan	13 to 15
7.	<b><u>PART 2 – EXEMPT ITEMS</u></b>  <b><i>The Local Government (Access to Information) Act 1985, Local Government Act 1972, Part 1, Schedule 12a (relevant exemption paragraph is cited next to the agenda item).</i></b>	
8.	Update on the Report of the Scrutiny Review of Heating Costs to Tenants in Properties with a District Heating Scheme submitted to Executive on 3 <sup>rd</sup> January 2017	Verbal Update
9.	Proposals on the District Heating System	To Follow
10.	Time of the Customer Service and Transformation Scrutiny Committee to be held on Monday 13 <sup>th</sup> February 2017	